



In collaboration with:

لجنة إدارة الطوارئ والأزمات والكوارث
الناجمة عن جائحة كورونا في إمارة أبوظبي
Abu Dhabi Emergency Crisis and Disasters
Committee for Covid-19 Pandemic



ABU DHABI PUBLIC HEALTH CENTRE | مركز أبوظبي
للصحة العامة



21-25 FEBRUARY 2021

Abu Dhabi National Exhibition Centre

Travel and Health Protocol

for IDEX, NAVDEX & IDC
2021 Attendees

FAQs

V3, 28 January 2021

idexuae.ae

navdex.ae

Strategic Partner



Principal Partner



Diamond Partner



Official Media Partner



Organised By



Host Venue



In association with



Co-located with



**The information provided in this document is subject to change based on the evolving guidelines issued by relevant government bodies in the UAE and internationally*

YOUR JOURNEY

to IDEX, NAVDEX & IDC 2021

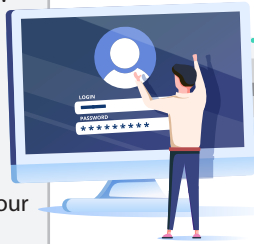


1

Register online

- Register online before the show and print your print-at-home badge on A4 sheet before traveling and present it at the airport to get the quarantine exemption at the border.
- Book at one of our recommended hotels to have your PCR testing on-site, and shuttle buses service from the hotel to transport you to the events.

[\(Check page 5 for details\).](#)



2

At the airport

- Present your print-at-home event badge.
- Present a valid negative PCR result.
- Do a PCR test upon arrival.
- Quarantine at your hotel room until you receive the PCR test result which will be sent within a maximum of 24 hours through SMS.
- In case you are traveling through Dubai or Sharjah airports, you can proceed to Abu Dhabi directly after doing the PCR test in the airport and no need to wait in Dubai or Sharjah.



3

At the Entrance

- Present your print-at-home event badge.
- Present a valid negative PCR result.
- The validity of the PCR test is dependent on the segment that you fall under.

[\(Check page 3 for details\).](#)



4

At the Entrance

- A sanitised lanyard and a plastic badge holder will be handed to the attendees to insert their print-at-home badge in.



5

At the Show

- Wear your face mask and follow the prevention measures implemented at the venue at all times.



Leaving Abu Dhabi

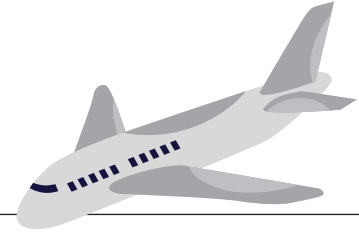
- Book your PCR test at the nearby testing centre in Zayed Sports City through SEHA app if you have a car, or book your appointment at any other hospital if you will be dropped off.

[\(See page 12 for details\).](#)

6



For more details, please go through the next pages



TRAVEL

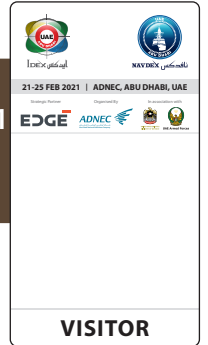
to IDEX, NAVDEX & IDC 2021



> Register online

- All participants need to register online before IDEX, NAVDEX & IDC 2021 and print their print-at-home badge on A4 sheet before traveling.
- You will get the print-at-home badge in 3 weeks prior to the show

Online Registration: <https://idexuae.ae/registration/>



> Traveling to Abu Dhabi

International attendees from **Abu Dhabi, Dubai, and Sharjah** borders will be exempted from the current quarantine procedure upon arrival into the UAE starting from **February 1st, 2021** but must follow the below:

1. Present a colored print-at-home badge at the airport.
2. Present a negative PCR test result at the airport.
3. Validity of the test is based on the latest COVID-19 travel and specific testing requirements for your destination.

INTERNATIONAL TRAVELLERS



Those coming from outside the country through air, land and sea borders:

- A PCR test to be done **on arrival** to the UAE. Another PCR test to be done on the **6th day** and **12th day** of arrival, taking into account the following:
- If a visitor arrives into the UAE **before 13 February 2021**, they must do a PCR test at least **24 hours** ahead of IDEX, NAVDEX and IDC. The test to be done from **18 February 2021** onwards. The test results will be valid until the end of the events on **25 February 2021** and no need to repeat it.
- If a visitor arrives into the UAE on or after **13 February 2021**, they must do PCR tests on the **6th and 12th day** after their arrival to attend IDEX, NAVDEX and the IDC conference.
- The visitor needs to present their negative PCR test results on a printout or an SMS text message.

UAE RESIDENTS

UAE

Those who are vaccinated against COVID-19:

- The visitor requires a valid PCR test from the past **7 days**, allowing them to attend the events.

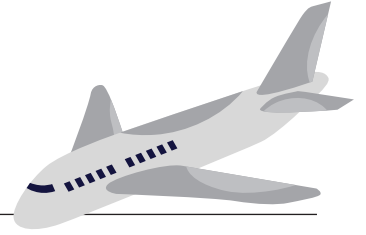
Those who are unvaccinated against COVID-19:

- The visitor must do a PCR test at least **24 hours** ahead of IDEX, NAVDEX & IDC 2021.
- The test to be done from **18 February 2021** onwards and no need to repeat it.
- The test results will be valid until the end of the events on **25 February 2021**.
- The visitor must use AI Hosn app to show their negative PCR test results.

LANDING

مطارات دبي
DUBAI AIRPORTS

مطار الشارقة
Sharjah Airport



in Sharjah or Dubai and Staying in Abu Dhabi

> Traveling to Abu Dhabi from Sharjah or Dubai airports

You can go directly to Abu Dhabi from the airport and wait for the PCR test result at your accommodation in Abu Dhabi. The result will be relayed to you through an SMS to your registered mobile number.

At Dubai and Sharjah airports, travellers are required to do a PCR test on arrival and before immigration. There are signs at the airports showing the location of the PCR testing facility.



Once the traveller do the PCR test, he/she will get a sticker on the back cover of their passports with the initials (PH). Do not leave the airport before doing the PCR test and getting the (PH) sticker on your passport.



Travelers can pass easily at the checkpoint at Abu Dhabi border once they show the (PH) sticker.



The IDEX and NAVDEX print-at-home event badge will exempt you from the current quarantine period in Abu Dhabi.



Travelers can proceed right away to their hotel or accommodation in Abu Dhabi from Dubai or Sharjah and wait for the PCR test result there. No need to wait at the airport, in Dubai or in Sharjah.





RECOMMENDED HOTELS



**PCR Test
at the Hotel**



**Shuttle Buses
to IDEX and NAVDEX**

Aloft Abu Dhabi
+971 2 654 5000
marriott.com

**Andaz Capital Gate
Abu Dhabi**
+971 2 596 1234
hyatt.com

**Anantara Eastern
Mangroves Abu Dhabi**
+971 2 656 1000
anantara.com

**Armed Forces Officers
Club**
+97 12 4415900
www.afoc.ae

**Centro Capital Centre
by Rotana**
+971 2 409 6666
rotana.com

**Dusit Thani
Abu Dhabi**
+971 2 698 8888
dusit.com

**Fairmont
Bab Al Bahr**
+971 2 654 3333
fairmont.com

**Holiday Inn
Airport Road**
+971 2 657 4888
ihg.com

Ibis Abu Dhabi Gate
+971 2 509 0999
all.accor.com

**Novotel
Abu Dhabi Gate**
+971 2 508 9999
all.accor.com

**Novotel
Abu Dhabi Al Bustan**
+971 2 501 6444
all.accor.com

**Pearl Rotana
Capital Centre**
+971 2 307 5555
rotana.com

**Premier Inn
Capital Centre**
+971 600 500 503
global.premierinn.com

**Shangri-La,
Qaryat Al Beri**
+971 2 509 8888
shangri-la.com

**The Ritz Carlton Abu
Dhabi, Grand Canal**
+971 2 818 8888
ritzcarlton.com

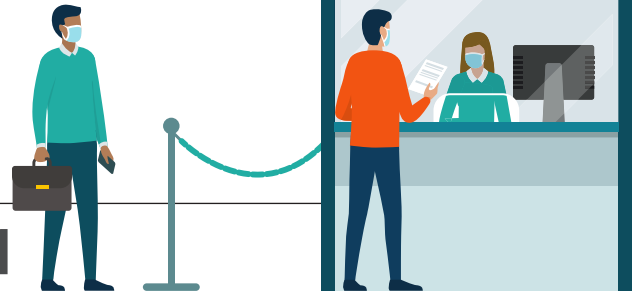
**Traders Hotel,
Qaryat Al Beri**
+971 2 510 8888
shangri-la.com

The Westin Abu Dhabi Golf Resort and Spa
+971 2 616 9999
marriott.com



ENTERING

IDEX, NAVDEX & IDC 2021



> Transportation & Parking

Car parks, taxis and drop off points are available

> Your badge

Present IDEX, NAVDEX & IDC 2021 print-at-home badge on A4 sheet



> COVID - 19 PCR



Present a negative PCR test result using Al Hosn app for residents and local attendees, and on a printout or an SMS for international attendees. The validity of the test varies dependent on the segment that you fall under.

> Thermal scanners

Thermal scanners will take all attendees temperature at the entrances



> Lanyard and badge holder

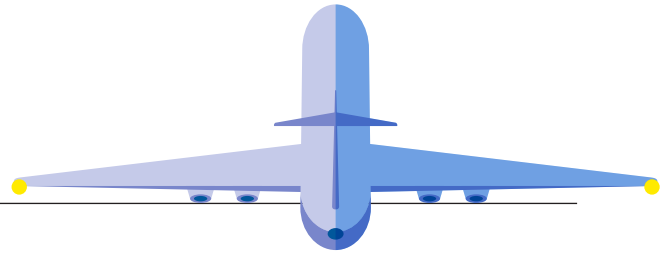
A sanitised Lanyard and a plastic badge holder will be handed to the attendees to insert their badge in



> Face masks

Wearing face masks is mandatory at all times





LEAVING

IDEX, NAVDEX & IDC 2021

Before traveling back home, you can book your required PCR test at the nearby drive-through testing centre in **Zayed Sports City** through SEHA app.



You can also get the PCR test at any private hospital. Check the list of the testing facilities in [page 12](#).



FAQS

TRAVELING TO ABU DHABI



1. What is the registration process?

- Free-of-charge online pre-registration is required for all attendees.
- Onsite registration is not possible.
- Each registration will go through an approval process.
- The print-at-home badge can be printed up to three times for security reasons.

Registration Link: www.idexuae.ae/registration/

2. What are the procedures to follow to enter Abu Dhabi?

- Present a negative PCR test result at the airport. Validity of the test is based on the latest COVID-19 travel and specific testing requirements for your destination.
- PCR test upon arrival at the airport (AUH/DXB/SHJ) or any other land & sea borders.
- Present your IDEX, NAVDEX & IDC 2021 print-at-home badge at the airport, to be exempted from the current quarantine period.
- If you are coming through an airport in Sharjah or Dubai, you will get a sticker with the letters (PH) on your passport once you do your PCR test at the airport. This sticker will enable you to access Abu Dhabi directly to go to your accommodation, and there is no need to wait in Sharjah or in Dubai for the result to be received.

3. Do I need to quarantine?

- All arrivals need only to be quarantined at their accommodation until the 1st PCR test (upon arrival to UAE) result comes back negative. This usually takes a maximum of 24 hours.
- All IDEX, NAVDEX & IDC 2021 attendees are exempted from the current quarantine period or wearing the tracking bracelet.
- A colored print out of the print-at-home badge must be presented at the airport. You are advised to keep a print & digital backup copy.
- If you are coming through an airport in Sharjah or Dubai, you will get a sticker with the letters (PH) on your passport once you do your PCR test at the airport. This sticker will enable you to access Abu Dhabi directly to go to your accommodation, and there is no need to wait in Sharjah or in Dubai for the result to be received.

4. What is the effective date of the quarantine exemption?

- February 1st is the effective date of the quarantine exemption to enter Abu Dhabi.

5. Do I need to do a PCR test on arrival?

- Yes, all those who are coming from abroad are required to do the PCR test upon their arrival at all airports and another PCR test on the 6th day and 12th day of arrival.
- The date of arrival counts as day 1.

6. Where can the 6th day PCR test be taken?

- Tests locations are all around the emirate at hospitals and at testing centres. [\(Check page 12 for details\).](#)

7. How much will the PCR test cost?

- PCR Test price ranges between 25 - 30 USD

8. How long will it take to receive the result of the PCR test?

- The result will be sent by a maximum of 24 hours at the registered international mobile number.

FAQS

TRAVELING TO ABU DHABI



9. What will happen if the PCR test is positive?

- The taken measures will be according to the isolation protocol in each Emirate, but the COVID-19 treatment will be free-of-charge in all emirates.
- In Abu Dhabi Emirate, patients will be isolated in allocated isolation sites in order to get the proper medical treatment. There are 5-star isolation hotels for those who are willing to pay for their stay.

10. How will the testing be accomplished, and how will the results be relayed to individuals?

- The test will be PCR (Polymerase Chain Reaction) done through a nose swab.
- The result will be shared with you as a printout or through an SMS once a mobile number is registered.
- They take a maximum of 24 hours to be received.

11. If I arrive at another emirate, can I enter Abu Dhabi?

- Yes, you can. If you are coming through an airport in Sharjah or Dubai, you will get a sticker with the letters (PH) on your passport once you do your PCR test at the airport. This sticker will enable you to access Abu Dhabi directly to go to your accommodation, and there is no need to wait in Sharjah or in Dubai for the result to be received.

12. Will I be able to stay in another Emirate and travel into Abu Dhabi daily?

- Yes, however there is a checkpoint to enter the emirate of Abu Dhabi. The checkpoint requires you to show a negative PCR or DPI test result, along with your personal identification, in order to pass into Abu Dhabi, however DPI will not be valid to enter the venue.
- You will need to present your IDEX, NAVDEX & IDC 2021 badge with your personal identification when asked for it to enter Abu Dhabi Emirate.
- If you are coming through an airport in Sharjah or Dubai directly to Abu Dhabi, you will get a sticker with the letters (PH) on your passport once you do your PCR test at the airport. This sticker will enable you to access Abu Dhabi directly to go to your hotel room, and there is no need to wait in Sharjah or in Dubai for the result to be received. ([Check page 4 for further details](#)).

13. What can I do around Abu Dhabi?

- All leisure and culture destinations are open for visitors while taking all precautionary measures such as wearing preventive face masks, maintaining hand hygiene, applying physical distancing and avoiding gatherings.
- Online booking is advised as all destinations have a maximum capacity in order to maintain physical distancing.
- Take advantage of the discounts offered through our partner ETIHAD HOLIDAYS for your bookings.

Check www.visitabudhabi.ae website for details

14. What are the recommended hotels near the venue?

- The onsite hotels at ADNEC are the 4-star Aloft Abu Dhabi and 5-star Andaz Capital Gate. There are also nearby hotels including the Premier Inn Capital Centre, Arjan by Rotana, Pearl Rotana Capital Centre and Centro Capital Centre.
- We recommend making all hotel reservations through our travel partner Etihad Holidays that can also help with flights and activities. Please follow this link to book or for group bookings email conferencetravel@etihad.ae

<https://www.etihad.com/en-ae/book/special-offers/promotion/idx-2021>

FAQS

REGISTRATION



1. Will be there on-site registration?

- Online registration is mandatory. There will be no on-site registration.

2. When do I expect to get my print-at-home badge?

- The print-at-home badge will be sent 3 weeks prior to the show. Please take a coloured print out to enter the show, and to get the quarantine exemption at the borders.

3. How many badges can I get?

- Only 1 Badge per person is allowed.

4. Whom I should contact for registration queries?

- In case of any registration query, please contact registration@idexuae.ae.

5. Can I ask for badges reprint if I needed?

- Reprint of badges on-site are subject to approval.
- For security reasons, the badge can be re-printed 3 times only.

6. What do I do in case my registration is rejected?

- In case of rejection, please use the link you first used to register to edit your registration or contact registration@idexuae.ae

7. What are the steps for registration approval?

- In order for the registration to be approved :
 - > Badge Photo upload needs to be coloured, with clear facial recognitions and taken within the last 6 months.
 - > Documents (passport, visa, ID) should be valid and show the expiry date clearly.

FAQS

SAFETY MEASURES



1. Are face masks mandatory?

- Face masks are mandatory at IDEX, NAVDEX & IDC 2021 and in all of Abu Dhabi public areas. Non-abiding to this rule, results in a fine at AED3000. The only areas where face masks can be removed are at the F&B outlets while being seated.

2. Is there temperature check at entry?

- Yes, there is temperature check through thermal scanners at all entry points at the venue.

3. Will there be adequate food and beverage options available?

- Yes, there will be a variety of F&B retail options spread throughout the event.

4. What if I have a high temperature?

- In the case of a high temperature, you will be asked to step aside to cool down.
- If the high temperature persists, then you will be directed to a designated medical area to re-check your temperature and take any necessary medical procedure such as doing a PCR Test.

5. What happens if I get sick at the venue?

- You will be taken care of by our medical team who are following the Abu Dhabi Health Authority regulations.

6. Do I need negative PCR test to enter the venue?

- Yes, you need to present your PCR negative test result.
- The validity of the test is dependent on the segment that you fall under.

7. How do you control crowding at the event?

- The number of visitors allowed inside the venue is controlled as each hall has dedicated onsite traffic management team who are continuously monitoring the physical distancing of 2m compliance. There are also thermal footfall cameras across the halls to monitor crowding.
- There will be some designated one-way gangways as well.

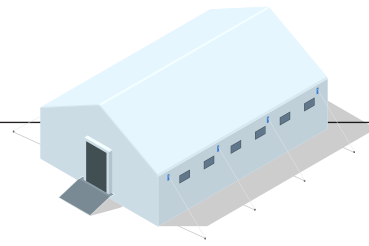
8. How often is the venue sanitised?

- The venue is sanitised by fogging machines daily.
- Frequently touched areas such as elevators, ATM machines, toilets, corridors, entrances & exits, and escalators will be sanitised throughout the day.

9. How can I connect and meet with others?

- You can connect as usual minding current social distancing rules and while keeping your face mask on at all times.

COVID-19 TESTING FACILITIES



By Car



SEHA Drive-Through Screening Centre
Corniche



SEHA Drive-Through Screening Centre
Zayed Sports City Centre

Other Testing Centres



Medeor Hospital Abu Dhabi
80055



Mediclinic Al Noor Hospital
800 2000



Mediclinic Airport Road Hospital
800 2000



Burjeel Hospital
80055



Cleveland Clinic Abu Dhabi
+971 2 501 9912

You have to download SEHA application to book an appointment



SEHA



For the drive-through testing centres

IMPORTANT CONTACTS



IDEX, NAVDEX & IDC 2021 Call Centre

Within UAE: **800 23 632**
International: **+971 2 444 6900**

دائرة الصحة
DEPARTMENT OF HEALTH



"Estijaba" service Operations Command Center -
Department of Health - Abu Dhabi

800 17 17

ABU DHABI PUBLIC HEALTH CENTRE | مركز أبوظبي للصحة العامة



Abu Dhabi Public Health Centre (ADPHC)

Toll Free

800 11 111

WhatsApp

+971 56 231 2171

<https://www.adphc.gov.ae/COVID-19/Awareness-Publications>

<https://www.adphc.gov.ae/COVID-19/FAQ>

<https://www.adphc.gov.ae/COVID-19/Contacts-and-Reliable-Sources>

وزارة الصحة ووقاية المجتمع
MINISTRY OF HEALTH & PREVENTION



Ministry of Health and Community Protection

800 11 111

شرطة أبوظبي
ABU DHABI POLICE



Aman Service - Abu Dhabi Police

800 26 26

مطار أبوظبي
ABU DHABI AIRPORT



Abu Dhabi Airport

<https://www.abudhabiairport.ae>

دائرة الصحة
DEPARTMENT OF HEALTH



Department of Health

<https://doh.gov.ae/en/covid-19>

<https://doh.gov.ae/en/covid-19/about>

<https://doh.gov.ae/en/covid-19/faq>

دائرة الثقافة والسياحة
DEPARTMENT OF CULTURE
AND TOURISM



Department of Culture and Tourism - Visit Abu Dhabi

<https://visitabudhabi.ae/en/plan-your-trip/covid-safe-travel>

ADNEC
مركز أبوظبي الوطني للمعارض
Abu Dhabi National Exhibition Centre



ADNEC (Abu Dhabi National Exhibition Centre)

www.adnec.ae

وقاية
WEQAYA



Weqaya

https://www.weqaya.ae/en?gclid=EALalQobChMI_OaM_uzl7QIvWYjvCh085g-KEAYASAAEgJEvPD_BwE